

How to Clear Storage on Android & iOS Devices

Clearing the storage on a device will permanently delete all app data.

Android Devices

For most Android devices, open the Settings area on your mobile device, find the listing of all apps and choose “SimplyE.” Open “Storage & Cache” or similar. Choose to “Clear storage.”

Settings can vary by phone. For more info, [get help from your device manufacturer](#).

[From Android Help website](#)

Apple (iOS) Devices – iPhones, iPads

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Uninstall the SimplyE app from your device.

Find, download and open the SimplyE app in the Apple App Store. Insert the barcode and PIN information into the Settings area.

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